

TERMS & CONDITIONS

BOOKINGS & DEPOSITS

Bookings can be made by phone, email or contact us on our website, or via Facebook Messenger. We require a name, phone number and address. All bookings are confirmed by email. Full payment is required for 1 and 2 night stays at the time of booking. A 30% deposit is required for stays of more than 2 nights. Deposits are non-refundable unless we can re-let the room for the entire stay.

PAYMENTS

Payment can be made by bank transfer & cash, card payments are accepted but not by phone.

CANCELLATION POLICY

If you have to cancel your booking you must inform us as soon as possible. If you cancel your holiday with more than 30 days in advance then we will be happy to move your booking to alternative dates, offer you a credit note (to be used within 12 months of original booking) or take a full refund less a £20 booking fee to cover administration costs.

If you cancel with less than 30 days until arrival then we will not be able to offer you a refund unless we can re-let the room for the entire stay. You will be liable for the full balance due. However if we can re-let the rooms we can offer you a refund less £20 admin cost. Cancellation requests must be sent via email.

CANCELLATION POLICY re COVID 19.

In the event of travel restrictions imposed by the Government we will be happy to move your booking to alternative dates, offer you a credit note (to be used within 12 months of original booking) or take a refund less a £20 booking fee to cover administration costs. If you choose to cancel your booking, and there are no travel restrictions then you will not be entitled to a refund, but can claim a credit note up to 30 days before travelling.

If you cancel due to having COVID or self-isolating or being a close contact, unfortunately we cannot refund your booking. If there are no legal restrictions preventing you from

travelling to the island then this will be treated as any other illness or cancellation and any amends may not be possible due to last minute cancellation. We always recommend customers have relevant travel insurance in place. If possible we will try to move your booking to alternate dates, but your deposit is not refundable but can be used against your new dates. Any transferred bookings will be based on the latest rates at the new booking date.

A refund will only be given if the borders are closed so you cannot travel to the Island and we cannot agree a new booking date.

TT & MGP/CLASSIC

Bookings for the TT and MGP/CLASSIC are 7 nights min. We ask for 30% at the time of booking and the balance in the January of the race year. Bookings for this period are non-refundable unless we can re-let the room for the entire stay.

CHECK IN / OUT

Check in is from 4pm to 8pm, earlier or later only by advance arrangement if possible with other bookings. Check out is strictly by 11.00am on the day of your departure due to the increased cleaning requirements between bookings. Bags can be stored for the day and we try to be flexible as possible to accommodate guests travel.

We are a SMOKEFREE premises.

LIABILITY

We do not accept any liability for any loss, damage, illness or injury to any guests or guests vehicles or possessions. Guests are responsible for any damage caused to the property or its contents.

ALLERGIES

The Baltic Inn is our home. We are also dog friendly and have one room used for dogs. Guests with allergies should be aware of this.

FACILITIES

Our facilities are our home and for the exclusive use of guests staying with us.

We request guests do not invite other people to our property.

The Baltic Inn is a pub and have guests attending who are not staying with us.

PRIVACY POLICY

Data collected during your booking is used for BALTIC INN purposes only in order to provide you with the best service possible. We will not share your details with a third party.

ACCESSABILITY

Please read our accessibility statement